

KAI Consumer Banking

The Intelligent Digital Assistant for the Retail Banking Industry.

KAI Consumer Banking (KCB) comes ready with everything you need to humanize, maintain, and develop your best branded digital banker and focus on the specific banking needs of your unique market.

SERVICING CUSTOMERS IN WAYS THAT IMPROVE OPERATIONAL EFFICIENCY

Reduce call center volume & empower customers to self-serve.

ENGAGING CUSTOMERS IN WAYS THAT BOOST BRAND LOYALTY

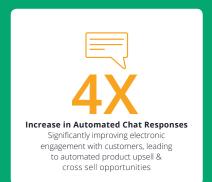
Enable lifestyle banking while championing financial well-being.

ACQUIRING CUSTOMERS IN WAYS THAT INCREASE THEIR LIFETIME VALUE

Help customers discover the products & services they need with proactive conversations that offer timely, contextual suggestions.

Current Customer Results







KAI Shares Context for a Seamless Live Agent Hand-Off

KAI has been designed to hand-off a conversation to a live agent & knows how to keep the customer happy along the way. Once the live chat session is finished, KAI can seamlessly take over the interaction again.

Every Conversation is Human-like & Intelligent

KAI can track the conversation's goals & intents to do more for your customers. KAI is designed to be intent-based & handle context tracking & switching.

Pre-packaged Banking Knowledge Speeds Time to Market

On day one, KAI is fluent in banking. This deep financial expertise provides quicker deployments & eliminates the need for costly ramp-up time & training.

TYPICAL CONVERSATIONAL INTENTS FOR RETAIL BANKING

Accounts

ACCOUNTS

ACCOUNT & CARD SERVICING

Financial Well-Being & Literacy

GLOSSARIES

SMART SPENDING & BALANCE ALERTS

GOAL-BASED SAVINGS

Payments & Transfers

TRANSFER BETWEEN ACCOUNTS

PAY A PERSON

Market & Sell

MERCHANT OFFERS

NEW ACCOUNT APPLICATION

PRODUCT CROSS-SELL

Bank Information

ATM/BRANCH LOCATOR

Who's Choosing KAI













About Kasisto

Founded in 2013, Kasisto enables financial institutions to service, engage and acquire customers via human-like, virtual assistants & chatbots who are fluent in banking across mobile apps, websites, messaging platforms, &

